

2020 WINTER CONFERENCE

January 23-25 | Hollywood, FL | The Diplomat Beach Resort



FACULTY GUESTS

The Harmonie Group & Canadian Litigation Counsel would like to thank the following industry leaders for their participation in our 2020 Winter Conference. We are especially appreciative of them sharing their knowledge and insights into their respective fields and areas of expertise.



JOSEPHINE BIRDWELL

Claims Manager **INS Insurance, Inc.**

Josephine Birdwell is the Accident Claims Manager of INS Insurance Inc, for Schneider. Her experience is in Auto Liability, General Liability and first party claim made against the organization. Mrs. Birdwell moved to the Insurance area from Schneider Operations where she was a Safety Manager and Operations Manager. She works closely with safety, finance and other stakeholders in the company. At INS Insurance, Mrs. Birdwell is tasked with managing the Accident Claims Department and Intake Claim Specialist group. She is responsible for the claim's intake process at INS as well as resolution for accident claims. Mrs. Birdwell is accountable for staff development of other managers and adjusters.



TODD E. BRANT

Executive General Counsel **Universal Adjusting Corporation, Inc.**

Todd Brant has served as Executive General Counsel for Universal Property and Casualty Insurance Company since 2013. UPCIC is Florida's largest homeowner's insurance carrier and the company continues to expand its geographic footprint. As Executive General Counsel for Universal, Mr. Brant manages the company's in-house legal department and oversees its litigation throughout the country. Prior to joining Universal, Mr. Brant was a shareholder with the law firm of Keller Landsberg PA, a Harmonie Group member. He focused his practice on representing insurers throughout the State of Florida in first-party coverage disputes and bad-faith litigation. Mr. Brant attended John B. Stetson University where he received his Bachelor of Arts degree in Political Science and later earned his J.D. from the Stetson University College of Law.

GRANT R. BROOKER

General Counsel **Bennett International Group, LLC**

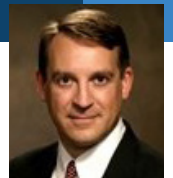
Grant R. Brooker is General Counsel for Bennett International Group, LLC. Additionally, Bennett has warehousing, logistics, international freight forwarding/NVOCC operations. Mr. Brooker manages Bennett DOT qualified self-insured program and the Bennett related captive insurance companies. Mr. Brooker received his J.D., with distinction, from Woodrow Wilson College of Law in 1981 and B.A. degree from the University of South Carolina in 1974. After being in private practice until 1987, he joined McGill Specialized Carriers as Legal counsel, and after being acquired by Trism, Inc. in 1996, he continued as In-house Legal Counsel until 2001. Mr. Brooker has over 20 years as a transportation and logistics attorney, is a member of the Transportation Lawyers Association and the Conference of Freight Counsel and is active in the Georgia state and local bar associations.

HENRY H. CABANISS, JD

Director of Insurance **Southern Glazer's Wine and Spirits**

Henry Cabaniss' resume covers nearly 20 years in risk mitigation and national insurance program management for large groups of up to 320,000 employees. He has worked with property & casualty products as a legal counsel, software business analyst, risk manager and claims executive.

Specialties: Employment Practices Liability; Workers' Compensation; Staffing, Leasing, PEO/ASO, OCIP, CCIP and Alternate Employer Insurance Programs; Loss Control & EHS; Underwriting; National Account Management; IT Product Development.



BRADLEY A. CARL

***Vice President & Assistant
General Counsel
Clean Harbors Environmental
Services, Inc.***

Brad Carl is VP and Assistant General Counsel for Clean Harbors Environmental Services, Inc., a position he has held since December 2012 when Clean Harbors acquired his former company, Safety-Kleen Systems, Inc. He held the same positions at Safety-Kleen from 2002 until the acquisition. Mr. Carl was General Counsel for a technology start up from 1996 to 2002 and before that was in private practice in Detroit, where he focused on toxic tort, products liability, and employment litigation. He manages all non-environmental litigation and disputes for the company, including extensive experience with class actions, development and management of a national counsel program for products liability claims, and support of insured claims under the company's Risk Management program.



DAVID HIMES

***Claims Program Manager - Casualty
Gore Mutual Insurance Company***

David Himes is the Casualty Claims Program Manager for Gore Mutual Insurance. After graduating with his B.A in Business/Politics from Wilfrid Laurier University, Mr. Himes started his insurance career in 1988 as a multi-line adjuster with State Farm Insurance. He held multiple roles during his eight years at State Farm including management positions in the injury lines together with a catastrophic manager role. Himes left State Farm and joined Desjardins Insurance where he was the Director of Field Operations for seven years. Since joining Gore Mutual in 2005, he has held positions as the Auto Manager and Personal Lines Underwriting Manager. In his current role, he is responsible for procurement and vendor management together with all processes and procedures for the Casualty line.



DAWN KRIGSTIN

***CEO, Co-Founder
Envoy Specialty, LLC***

Dawn J. Krigstin is co-founder and CEO of Envoy Specialty, which provides claims and insurance consulting services to specialty lines insurance carriers and policyholders with large self-insured retention programs. At Envoy Specialty, she leads a company that helps resolve a wide variety of primary and excess liability and environmental claims - many of which involve bodily injury, property damage, mold, toxic tort, pollution releases, construction defects, as well as product and cyber liabilities. Before starting her own company, Ms. Krigstin served as Senior Vice President and Chief Claims Officer for Ironshore Environmental. She earned her Juris Doctor from Syracuse University College of Law, and in her free time, she serves on the Board of Trustees of the Development School for the Youth, a nonprofit educational organization.



DAVID MATTHIESSEN

***Vice President - Claims
Old Republic Specialty
Insurance Underwriters***

Dave Matthiessen joined Old Republic Specialty Insurance Underwriters, Inc. in August 2015 as a Vice President in the Claim Division and has over 30 years of insurance claim experience. Before joining ORSIU, he was a Vice President in the Claim Department with Everest National managing claim divisions responsible for primary, excess and reinsurance claims emanating from a multitude of product lines. Prior to that, Mr. Matthiessen held various technical and management positions with Munich Reinsurance America, Kemper, Reliance National and Liberty Mutual. He holds a Bachelor of Science degree from Springfield College in Massachusetts.



JAMES PELZER, CRM

Vice President, Casualty Claims **RSA Canada**

Experienced Claims professional with a demonstrated history of working in the insurance industry. Skilled in Negotiation, Operations Management, Property & Casualty Insurance, Claims Handling, and Subrogation. Strong business development professional.

Experience

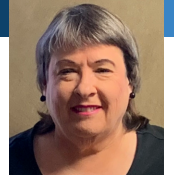
RSA Canada
Unifund Assurance
Independent Claims Inc.
RBC Insurance



NANCY PISTILLI-HURST, ESQ.

Claims Counsel **B&B Protector Plans, Inc. /** **Professional Protector Plan for Dentists**

Originally from Philadelphia, Nancy Pistilli-Hurst moved to Florida at the age of fifteen and never left. She attended the University of South Florida where she graduated with a Bachelor of Arts in English and then attended Florida State University where she obtained her Juris Doctor. She has spent nearly 40 years in the pursuit of insurance defense. Upon graduation, Ms. Pistilli-Hurst became a legal intern for insurance claims and then entered into claims before quickly settling into professional liability matters. She went into the private practice concentrating on insurance defense. She then returned to the insurance industry where she occupied several positions from claims and compliance consultant to claims manager. During her career in the insurance industry, she has participated in the investigation, management and negotiation of a variety of complex professional liability claims inclusive of multi-district litigation as well as risk management.



GARY STEPHEN

Senior Advisor **PURE Group of Insurance Companies**

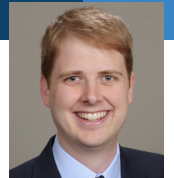
Gary Stephen is Senior Advisor for PURE Insurance, based in White Plains, NY. In this role, Mr. Stephen serves on special projects, conducts training and advises on large or complex claim matters. In 2018, Mr. Stephen retired as Executive Vice President for Claims and Risk Management, a role in which he was responsible for building an organization that provides exemplary claim service to its insureds. Mr. Stephen started his career in New York City with Aetna Life and Casualty as a claim representative. His career progression with Aetna led to leading their largest claim region at the time of the Aetna/Travelers merger in 1997. Following that merger, he assumed leadership for Travelers commercial property claim operations.



KYLE STREETMAN

Vice President **Littleton Group**

Kyle Streetman serves as the Vice President of TPA Services for the Littleton Group and is based out of the company's corporate office in Austin, Texas. In his role as the Vice President of TPA Services, he manages and oversees Third Party Administrative claim programs for a variety of organizations within the insurance industry from an operational and marketing aspect. These organizations include admitted & non-admitted insurers, managing general agents (MGAs), self-insureds, municipalities, and offshore & stateside captives. Additionally, Mr. Streetman currently serves as the Chair of the Audit and Finance Committee on the Surplus Lines Stamping Office of Texas Board of Directors. He received his Bachelor of Science in Economics and Master of Science in Economics from Texas A&M University.



SCOTT N. ULSH, ARM, FCLS

Vice President Claims **Aegis Security Insurance Company**

Scott Ulsh joined Aegis in March of 2018 as the VP of Claims. He brings 30 years of claims experience with over 20 years of claims management experience, including work with carriers, brokers and adjusting firms. Mr. Ulsh previously held management positions at Gallagher Bassett, Custard Insurance Adjusters, Trident Engineering Associates and Nationwide Insurance. He received his undergraduate degree from Susquehanna University-Sigmund Weis School of Business. He is a believer of continuous learning and has attained the ARM and FCLS designations.

