

2025

Winter Conference



January 30 – February 1

WESTIN KIERLAND RESORT & SPA
Scottsdale, Arizona

FACULTY GUESTS

The Harmonie Group & Canadian Litigation Counsel would like to thank the following industry leaders for their participation in our 2025 Winter Conference. We are especially appreciative of them sharing their knowledge and insights into their respective fields and areas of expertise.

AMBER ALGER

Senior Manager of Insurance & Claims
Schwan's Shared Services, LLC



Amber joined Schwan's Company in August of 2006 and currently leads the insurance and claims teams. Amber's roles at the Company include: Overseeing the company's comprehensive business risk insurance program, aggressively monitoring claims to closure, working internally and with outside insurance carriers to manage claim resolutions (property, workers compensation, automobile liability, general/products liability), managing insurance compliance with State and Federal laws (as well as contractually with vendors & partners), working with outside counsel to handle litigated cases, reviewing insurance contract language, demonstrating sufficient evidences of coverage to third-parties, negotiating with insurance carriers/brokers to obtain the most appropriate types of coverage, and preparing the annual insurance budget.

JONATHAN BAKER

Managing Counsel
Tyson Foods, Inc.



Jonathan Baker joined Tyson Foods in 2017. Tyson Foods is one of the largest food companies in the United States with operations around the world. Mr. Baker is responsible for all the company's casualty claims, which commonly consist of auto and product liability matters. Prior to joining Tyson Foods, he was in private practice at the Barber Law Firm in Little Rock, AR.

ANGELA C. BOREA

Director of Claims
Professional Risk Management
Services (PRMS)



Angela C. Borea joined PRMS in August 2021 and serves as the Director of Claims. In that capacity she leads a group of claims professionals, managing psychiatric medical malpractice matters. Ms. Borea has 30+ years of leadership experience in the insurance industry. For most of her career she led auto and general liability claims teams, first for State Farm and later for United Educators. At United Educators Ms. Borea served as the Claims AVP for 14 years. She has spoken at several higher education conferences on general liability topics relevant to educational institutions. She came to PRMS from the American Insurance Trust where she oversaw an insurance production/underwriting operation, along with a customer call center, as AVP of Operations. The American Insurance Trust provides liability products and risk management for psychologists and allied health professionals.

BRADLEY A. CARL

**Vice President & Assistant General
Counsel**
Clean Harbors Environmental
Services, Inc.



Brad Carl is VP and Assistant General Counsel for Clean Harbors Environmental Services, Inc., a position he has held since December 2012 when Clean Harbors acquired his former company, Safety-Kleen Systems, Inc. He held the same positions at Safety-Kleen from 2002 until the acquisition. Mr. Carl was General Counsel for a technology start up from 1996 to 2002 and before that was in private practice in Detroit, where he focused on toxic tort, products liability, and employment litigation. He manages all non-environmental litigation and disputes for the company, including extensive experience with class actions, development and management of a national counsel program for products liability claims, and support of insured claims under the company's Risk Management program.

KYLE CATO

**Director Risk Management,
Work Comp, GL/Auto Claims**
Williams-Sonoma, Inc.



Kyle has been with Williams-Sonoma, Inc. for 10 years and manages the Workers Compensation, Auto and General Liability programs in the United States, Canada and United Kingdom. He began his 25-year insurance career as a California Workers Comp adjuster with various carriers and self-insureds before moving to program management and finally to the employer side. Kyle earned a BA from the University of Michigan and an MA in Organizational Behavior from the California School of Professional Psychology.

THERESA CHIMENTO

Vice President
J.S. Held, LLC



Theresa Chimento is an experienced environmental consultant and the U.S. Operations Lead for the Environmental, Health & Safety (EH&S) Practice. She has extensive experience in environmental consulting, covering all project phases from initial scope assessment, budgeting and development to project closeout and final report documentation. Theresa collaborates closely with clients and key stakeholders to ensure all regulatory and project compliance standards are met. Her fields of expertise in project work include claims disaster response; consulting for renovations/restoration/rehab of the built environment; hazards mitigation through initial surveys, design, oversight and closeout such as for asbestos, lead, and additional hazards; and general consulting for a wide range of clients including the insurance space, federal and state entities, municipalities, and large public and private organizations.

FREDERICK D. CRUZ

Senior Counsel
The Sherwin-Williams Company



Freddie currently serves as Senior Counsel for The Sherwin-Williams Company, where he primarily supports the company's industrial and global supply chain divisions across all practice areas. Freddie's practice consists of providing daily counsel to his business partners ranging from strategic business advice to risk mitigation/avoidance measures. In addition, Freddie manages a robust docket of the company's claims and litigation matters. Prior to Sherwin-Williams, Freddie worked for a mid-size firm in Cleveland, Ohio, where his practice focused on business litigation, construction litigation, and personal injury matters. Before attending Cleveland-Marshall College of Law, Freddie received a Bachelor of Science degree in Civil Engineering from The Ohio State University.

MICHAEL J. DESTAZIO

**Assistant Vice President & Regional
Manager, Casualty Claims**
Cincinnati Insurance Company



Mike DeStazio is an Assistant Vice President and Regional Manager of Casualty Claims at Cincinnati Insurance Company (CIC). Currently, Mike manages the Mid-Atlantic region and is responsible for casualty claim oversight and supervision of litigated and non-litigated files that vary in complexity. Mike's entire career of over 32 years has been with CIC. Prior to his current position, Mike was an Assistant Manager in the CIC Casualty Claim department. After graduating from The Ohio State University in 1992 with a degree in Risk Management and Insurance, Mike began his career with CIC as a field adjuster in Columbus, Ohio in 1992 where he handled property and casualty claims for over twelve years.

LUKE ECHTERLING

Consultant

Lockton Companies

Luke Echterling has nearly two decades of experience in complex property claims. As a consultant with Lockton Companies, Luke continues his love of helping others through crisis. His innate curiosity and desire to serve drives him to obtain and understand the facts, research policy, and work with all parties to resolve conflict. Luke recognizes the importance of developing and maintaining relationships. Luke began his insurance career after serving in the military and working as a photojournalist. He has held several roles that include catastrophe response, leadership and talent development. Specifically, as a Senior General Adjuster tasked with national and international claims, Luke spent years as the go-to person for complex, multimillion-dollar losses that required a balance of composure and candor. His proven ability to communicate and engage the right consultants and experts has resulted in successful resolutions and a developed trust among both clients and carriers.



DAVID HIMES

Claims Program Manager- Casualty

Gore Mutual Insurance Company

David Himes is the Casualty Claims Program Manager for Gore Mutual Insurance, located in Cambridge, Ontario, Canada. After graduating with his B.A in Business/Politics from Wilfrid Laurier University, Mr. Himes started his insurance career in 1988 as a multi-line adjuster with State Farm Insurance. He held multiple roles during his eight years at State Farm including management positions in the injury lines together with a catastrophic manager role for several weather events in Canada and the U.S. Mr. Himes left State Farm and joined Desjardins Insurance where he was the Director of Field Operations for seven years. Since joining Gore Mutual in 2005, he has held positions as the Auto Manager and Personal Lines Underwriting Manager. In his current role, he is responsible for procurement and vendor management together with all processes and procedures for the Casualty line.



LESLIE LEAZER

Senior Vice President of Claims & Litigation

Knight-Swift Transportation

Leslie Leazer is currently the Senior Vice President of Claims and Litigation for Knight-Swift Transportation in Phoenix, Arizona. She possesses 38 years of experience in the insurance industry, primarily handling Commercial Auto Liability. She has additional, prior experience with self-insured companies as well as extensive expertise in coverage issues. Prior to her employment with Knight-Swift Transportation, Mrs. Leazer was the Claims/Litigation Manager at Knight Transportation Co., Inc., Swift Transportation Company, Inc., Budget Rent-A-Car and Midland Risk Insurance Company. She also worked at Transamerica Insurance Company, American Family Insurance and Scottsdale Insurance Company.

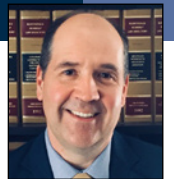


MATTHEW S. MORRISON

Vice President of Litigation

American Family Insurance Group

Matthew Morrison has years of experience focusing on complex claims, litigation management and insurance coverage issues from both the perspective of an insurer as well as an attorney in private practice. In his current position with American Family Insurance Group, he leads the Litigation Division that is responsible for Claims and Corporate Litigation including personal lines, commercial lines, farm and ranch lines, specialty lines, coverage and extra contractual, class action litigation, and employment law. He is admitted to practice before the state courts of Illinois and Wisconsin, the United States District Court for the Northern District of Illinois and the United States Supreme Court. He is a member of the Illinois State Bar Association, the Wisconsin State Bar Association, Claims & Litigation Management Alliance Advisory Board and serves as a professor at CLM's Litigation Management Institute held at Loyola University School of Law.



CHARLOTTE O'KEEFFE

Manager, Claims Administration
Morguard Investments Limited



Charlotte O'Keeffe has been with Morguard for 21 years and currently serves as the Manager of Claims Administration. With 37 years of expertise in Claims, Charlotte's extensive experience spans both sides of the industry, including 16 years with insurers and over two decades as the insured. Charlotte specializes in handling Commercial Property and Casualty claims, with a focus on Commercial Casualty. In her current role, Charlotte leads the administration, analysis, and reporting of material incidents and claims across all property classes in Canada and the US. Known for her meticulous attention to detail and her ability to navigate complex claims with efficiency and professionalism, she has earned a reputation for delivering exceptional service and results.

COBY PAGE

Chief Legal Officer
MegaCorp Logistics



Coby Page is the Chief Legal Officer at MegaCorp Logistics, a leading third-party logistics company specializing in freight brokerage and celebrated for its superior customer service. Since October 2023, Coby has served as the company's first and only in-house attorney, overseeing a wide range of legal matters, including cargo claims, contracts, employment law, intellectual property, litigation, regulatory compliance, and corporate governance. In this role, Coby ensures that MegaCorp's operations align with legal requirements while supporting its growth and commitment to customer excellence. With nearly 20 years of legal experience, Coby has developed a deep expertise in supporting high-growth companies in the logistics and transportation sectors. He is committed to providing sound legal guidance that balances risk management with business objectives, contributing to the success and sustainability of the organizations he serves.

DARREN P. RENNER

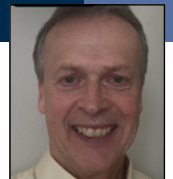
Associate General Counsel
Galway Holdings, LP



As the Associate General Counsel for Galway, Darren manages the Errors & Omissions (E&O) litigation and claims for Galway's retail and wholesale operations. His responsibilities include reviewing and consulting on potential claims, assigning outside counsel, developing litigation strategies, overseeing case management, and playing a key role in negotiating settlements and resolutions of pending claims. In addition to his role as Associate General Counsel, Darren also serves as the Senior Vice President of EPIC's National Private Client Claims Advocacy. In this capacity, he leads a team of experienced claims advocates managing claims within the retail private client practice involving high-net-worth individuals and family offices. Beyond his supervisory role, Darren actively participates in the resolution of high-exposure claims.

WARREN SEIFERT

**National Liability Consultant,
Major Case Unit**
The Hanover Insurance Group



Mr. Seifert is a Director of a Major Case Unit with Hanover Insurance Program Claims. He is physically domiciled in Bradenton FL and Buffalo, NY. He has over 35 years' experience in the insurance industry, with exposures varying in degree in both personal and commercial lines. In his current roll he manages a group of Regional claim handlers spread across the United States, handling direct and third party administrative (TPA) oversight of commercial liability claims, including those defined as large or catastrophic, in General Liability, Auto, Product Liability, Liquor Liability, and other business specialty lines.

SCOTT THORNTON

Commercial Claims Director Baysfield Claim Managers

Scott Thornton has over 30 years of experience in the insurance claims industry, holding various roles managing personal and commercial auto, homeowner, commercial property, general liability, Inland & Ocean Marine, Fine Art & Specie, CIT, Crime & Fidelity. His expertise encompasses risk management and claims handling for numerous Fortune 100 self-insured retention companies, including Costco, Hewlett-Packard, Bank of America, ConAgra, McKesson Corp., and DHL.



CELINA TYLER

Director of Consumer Affair & Compliance Tiffin Motorhomes

Celina Tyler joined Tiffin Motor Homes, Inc. in 2021 and currently serves as the Director of Consumer Affairs & Compliance. She handles warranty, consumer disputes, consumer protection, and product liability claims. In addition, she handles all safety and regulatory compliance matters related to the National Highway Traffic Safety Administration (NHTSA) and Transport Canada. Celina has over 27 years of experience in the RV Industry and is a member of the RVIA Lawyer's Committee and the RVIA Regulatory & Safety Compliance Subcommittee. She attends depositions, mediations, arbitrations, and trials as the corporate representative. Celina possesses exceptional creativity and analytical skills which enables her to evaluate situations from different perspectives creating opportunities for amicable resolution with consumers while also being mindful of the risk and exposure.

