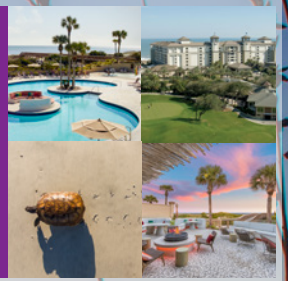


# — 2022 Winter Conference —

February 3-5 • The Ritz-Carlton • Amelia Island, FL



## FACULTY GUESTS

The Harmonie Group & Canadian Litigation Counsel would like to thank the following industry leaders for their participation in our 2022 Winter Conference. We are especially appreciative of them sharing their knowledge and insights into their respective fields and areas of expertise.



## MICHELLE ANTINUCCI

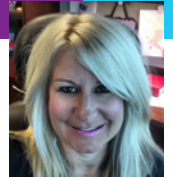
**National Property Business  
Development Manager**  
Custard Insurance Adjusters, Inc.



Michelle Antinucci is a National Property Business Development specialist with a national adjusting firm based in Atlanta, GA. She has over 25 years of successful multi-line insurance claims leadership experience involving strategic, technical, and operational components of the business. Her vast experience covers the handling of Property Claims, both as a Field Adjuster and Desk Adjuster. She has also overseen leadership of large teams of adjusters, as well as the handling of Policy Appraisal matters for over 2000 claims, representing insurance carriers. She has served as President of the South Florida and Fort Lauderdale Claims Associations. In addition to her work in the insurance claims field, she enjoys shopping, staying fit, and spending time with her family. She lives in the Oviedo, FL, area, and has two adult daughters and an adorable dog, Sammie.

## KELLY BERNSTEIN

**Director - Sr. Claims Litigation  
Specialist**  
Verus Specialty Insurance



Kelly A. Bernstein is Director/Sr. Claims Litigation Specialist for Verus Specialty Insurance, W. R. Berkley Companies, located in Glen Allen, Virginia. Ms. Bernstein has been in the insurance industry for over thirty years, having worked previously for The Hanover Insurance Companies, Colony Management Services, Inc., and Markel. She is a seasoned claims professional with a demonstrated history of hard work, enthusiastic, dedicated and devoted to facilitating case resolutions in a positive, professional and efficient manner achieving the best optimal outcomes. Kelly truly enjoys the claims profession and is determined to resolve each case in the most efficient manner possible recognizing the unique aspects of each case while partnering with attorneys who aspire to achieve success within their fields and produce consistent results.

## ROBERT B. BLASIO

**Managing Director**  
Gallagher Bassett Specialty



Mr. Blasio is an attorney who practiced law in Chicago from 1984 to 1992. He founded Western Litigation ("WL") in 1994, an industry leader in the management of claims and risk for the professional liability industry. WL now operates as a division of Gallagher Bassett Services ("GB"). In 2019, Mr. Blasio was named the Managing Director of GB Specialty, a new operating division of GB with concentrations in high-risk liability areas, including healthcare, professional liability, product liability, transportation, cyber, and construction.

## BLAKE DEITRICH

**General Counsel**  
Quantix



Blake Deitrich oversees Quantix legal affairs, including commercial contracts, labor and employment law, risk management, corporate and regulatory compliance, and M&A activity. Blake has been in the Logistics industry for over 7 years. Prior to joining Quantix, Blake worked at a small general practice law firm before managing her own PLLC, with a practice focused on litigation and appellate and supreme court brief writing.



## JAMES W. EVERETT, CPCU

### Vice-President, Claims ECM Insurance Companies

Jim Everett joined the ECM Insurance Group in 2017 and leads the Insurance Claims Division. Jim began his insurance career in 1985 after graduating from Trenton State College in NJ with a Degree in Business Administration and Marketing. During his career, he has held various domestic and international P&C claims positions, including Claim Adjuster, Subrogation Manager, District Claim Manager, Claim Auditor, Major Case Claim Consultant, Claim Director and VP of Claims. Jim has earned his Associates in Claims, Chartered Property and Casualty Underwriter designations and is an active member of the CLM organization.



## THOMAS MARROS

### Senior Vice President Alternative Risk Underwriting (ARU)

Tom began his insurance career in 2000 with a Chicago-based large regional retail brokerage. In 2006, he joined the Aon Alternative Risk Underwriting, focusing on providing alternative risk solutions for mid-sized private and closely held public companies. The following year, in 2007, Aon Alternative Risk Underwriting (ARU) became a privately held independent company. Currently, Mr. Marros serves as Senior Vice president at ARU and is responsible for management of their 7 Cayman based member owned group captive reinsurance companies. His responsibilities include managerial oversight of underwriting, reinsurance placements, actuarial, claims and loss control management, as well as sales and marketing.



## RANDY MITCHEN

### Technical Claims Director FirstGroup America

Randy Mitchen has a degree in insurance from the University of North Texas. He joined FirstGroup America in June 2011 as the Liability Claim Director. Before that, he worked for a liability division of General Motors for 12 years, a national trucking company for 10 years, and the national office of the Boy Scouts of America for 4 years. Mr. Mitchen's hobbies include restoring classic (mostly muscle) cars, riding motorcycles, and purchasing or selling anything, if the price is right. Also, he has had a store front selling antiques for 25+ years as well as a game-room full of antiques which includes three slot machines from the 1930s and 1940s, a 1938 Seeburg Jukebox, 1950's Coca Cola vending machine, Budweiser National cash register and a Brunswick pool table.



## HEATHER MIRANDA, JD, MBA

### Senior Vice President of Risk Management FirstGroup America

Heather Miranda is the SVP of Risk Management for FirstGroup America, the largest School Bus and Transit company in North America. From 2019 until recently, she was the VP of Risk and Claims and Risk Management Counsel at Covenant Logistics, a trucking, brokerage, and warehousing company. Prior to that, Heather was with Travelers Insurance for 10 years, where she held various roles, including VP of Product and Platform and Major Case Unit Leader. She also worked at Zurich Insurance for 10 years, where she was leading the Mid-Atlantic Field Claims organization before she left for Travelers. While at Zurich, she earned her Master's Degree in Management. Heather practiced law for a few years before starting her career in insurance. She now lives in Chattanooga, Tennessee with her youngest daughter who attends UTC, while her oldest daughter attends FIDM in Los Angeles, CA.



## AMANDA MOORE

### Claims Analyst/Risk Management Advance Auto Parts

Amanda Moore is a Risk Analyst who joined Advance Auto Parts in 2019. She is a 2017 graduate of Liberty University School of Law, and former law clerk of LeClairRyan in Roanoke, Virginia. Amanda currently assists with Advance Auto's liability, auto and property claims, providing in-house support to risk defense counsel.



## CINDI SKOWRONSKI

### Vice President - Claims Old Republic Specialty Insurance Underwriters - Old Republic Insurance Group

Cindi Skowronski is the Vice President of Claims for ORSIU and manages several unique programs through program administrators. Some of the specialty programs include taxi-limo, cranes, tow trucks, and sports and entertainment businesses. She joined ORSIU in 2018 but has over 25 years of extensive claim handling experience in the excess and surplus lines of the insurance industry. Ms. Skowronski has handled fatality and catastrophic injury claims along with significant coverage issues throughout her career.



## MATT SOMERS

### Director, Risk Services Advance Auto Parts

Matt Somers is the Director, Risk Services for Advance Auto Parts. Matt joined AAP in October 2017. He is a 1991 graduate of Arkansas State University with a B.S. in Zoology and post-graduate work in Environmental Biology. He began his career in environmental consulting and has served in various EHS and Risk Management related roles of progressing responsibility with several Fortune 500 organizations. Including Fortune Brands (Waterloo Division), Danaher Corporation (Danaher Tool Group), a joint venture between Danaher Tools and Cooper Tools, and he was the Global Director for Risk Management and Environmental Compliance for Apex Tool Group (A Bain Capital Holding).



## JOHN SPIROS

### Vice President, Safety and Claims Management Roehl Transport Inc

John has over 30 years of transportation safety and claims management experience. He has been with Roehl transport in his current role since 2002. In 2009, he received the ATA National Safety Director of the Year Award. In 2008, 2011, 2014 and 2021, Roehl Transport received the ATA Presidents Trophy for Safety. In 2008 and 2009, Roehl received the TCA Grand Prize for Safety. He was elected to the TIDA (Trucking Industry Defense Association) Board of Directors in 2009 and served on the TIDA Executive Board as President from 2015-2017. In 2012, he was elected to the Wisconsin State Assembly and is currently serving his 5th term. Previously, he served as a Police Officer in the cities of Rowlett and McKinney, Texas.



## SCOTT N. ULSH, ARM, FCLS

### Director, Transportation Crum & Forster - Surplus & Specialty Lines

Scott Ulsh joined Crum & Forster as Director of Transportation Claims in October of 2021. His teams are responsible for the handling of small fleet trucking claims as well auto/RV related claims in the sharing economy arena. Mr. Ulsh previously held management positions at Aegis Security Insurance Company, Gallagher Bassett, Custard Insurance Adjusters, Trident Engineering Associates and Nationwide Insurance. He received his undergraduate degree from Susquehanna University- Sigmund Weis School of Business. He is a believer of continuous learning and has attained the ARM and FCLS designations.



## SCOTT XI

### Senior Vice President & General Counsel Schwan's Shared Services, LLC

Scott joined Schwan's Company in February 2012 and currently leads the company's legal, compliance, insurance and claims teams. His prior roles at Schwan's Company include Managing Attorney and Vice President & Assistant General Counsel. Scott is also a member of the company's executive leadership team. Prior to Schwan's, Scott was a senior lawyer at Cargill, Incorporated and served as lead lawyer for several business units and functions. Scott's legal career began as a summer intern at the law firm of Oppenheimer, Wolff & Donnelly LLP in Minneapolis, MN. He joined the firm as an associate upon graduating from William Mitchell College of Law and practiced in the fields of corporate financing, mergers & acquisitions, governance, and international transactions. Scott earned his bachelor's degree from the Institute of International Politics in Beijing, China.

