

2019 SPRING CONFERENCE

MAY 2-4

CHICAGO

THE GWEN HOTEL



FACULTY GUESTS

The Harmonie Group & Canadian Litigation Counsel would like to thank the following industry leaders for their participation in our 2019 Spring Conference. We are especially appreciative of them sharing their knowledge and insights into their respective fields and areas of expertise.



VINCENT F. AIELLO

Claim Counsel **Qualitas Insurance**

Vincent Aiello was born in upstate New York and moved to Southern California in the early 1980s to attend law school at California Western School of Law in San Diego. He has worked in the insurance industry since 1988 in a variety of legal-related positions. Mr. Aiello is currently the Claim Counsel for Qualitas Insurance in San Diego. He resides in Carlsbad, California, and is the author of seven novels dealing with legal thrillers and faith-based action thrillers.



JONATHAN BAKER

Managing Counsel **Tyson Foods, Inc.**

Jonathan Baker joined Tyson Foods in 2016. Tyson Foods is the largest food company in the United States with operations around the world. Mr. Baker is responsible for all of the company's casualty claims, which commonly consist of auto and product liability matters. Prior to joining Tyson Foods, he was in private practice at the Barber Law Firm in Little Rock, AR.

JERRY CRAIG

Excess Litigation Manager **Protective Insurance Company**

Jerry Craig is the excess litigation manager for Protective Insurance, an Indianapolis based multi-line insurer that focuses on the transportation industry. He oversees litigation of high-profile fatality and catastrophic injury claims, mostly associated with trucking accidents. He attends multiple mediations and trials each year. Mr. Craig joined Protective Insurance in 2002. Previously, he was a litigator in Indiana and Illinois in the insurance and business fields. His current litigation management role permits him to engage proactively with front line transportation litigators nationwide to reduce the exposure of the large trucking companies that are his valuable clients.



CARRIE FORIS, BA, MA, JD, ARM

Claims Attorney **Prime Insurance Company**

Experience:
Principal - Foris Law Offices

Director, Risk Management - Chicago Transit Authority

Prime Insurance Company is an excess and surplus lines insurance company, specializing in solutions for specialty and declined risks. Without the options and solutions that Prime provides, many would go uninsured or self-insure their risk exposures. Prime follows a bold business model that has inspired 30 years of success and growth. We provide fast, flexible underwriting and a partnership approach for specialty, hard-to-place risks and risks that don't meet the current appetite of other markets.

WILLIAM H. GRACE, JR.

President

Southland Claims Service, Inc.

- 45 years of multi-line claims handling experience
- 39 years of successful claims management and supervisory experience
- 20 years as seminar leader-trainer in human relations and behavior modifications
- Registered Professional Adjuster designation

Southland Claims Service is a Nationwide full service investigative multi-line claim adjusting, appraisal, and claims administration firm based in Southern California. We provide service for companies having claims presented against them for General Liability, Auto Liability, Commercial, Property and Workers' Compensation. We represent insurance companies, self-insured companies, management companies and public entities.

CHRISTOPHER GREENE

Senior Vice President, General Counsel, Chief Claims Officer & Corporate Secretary

Canal Insurance Company



With over 25 years of diversified insurance industry experience encompassing claims, litigation management, underwriting, agency management, regulatory affairs and corporate legal work product, Chris Greene believes it important to establish a proactive, structured approach to the management of litigated matters. Mr. Greene joined Canal Insurance Company as its General Counsel in January 2009 and in June 2017 took on the additional role as the company's Chief Claims Officer. He provides work product related to the drafting and review of contracts, implementing enterprise risk management strategies, ensuring company compliance, implementation of various corporate governance standards, formulating litigation management strategies, and otherwise dealing with all manner of legal issues confronting Canal.

THOMAS HAYES

Assistant General Counsel

Watco Companies, L.L.C.

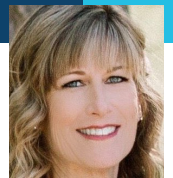


Thomas E. Hayes is Assistant General Counsel for Watco Companies, L.L.C. He oversees claims litigation, involving FELA, workers compensation, OSHA, EEOC, FRA and third-party actions. He also has assisted in the developing of the Risk Transfer Program and Risk Management Systems for Watco. Prior to joining Watco, Mr. Hayes was a trial attorney specializing in plaintiff's personal injury including product liability, tractor trailer cases, medical malpractice and environmental cases. His experience as a plaintiff's attorney has provided him with a unique perspective in evaluating cases and developing strategies to assist Safety in helping to reduce incidents and litigation.

SHARON HAYWARD

Vice President Claims Operations

Superior Risk Management



Sharon Hayward has over 30 years of experience in claims administration and claims adjusting and is currently the VP of Claims Operations for Superior Risk Management. Ms. Hayward is in charge of the daily management of SRM's team of professionals supporting the claims operations. She is responsible for all aspects of quality assurance, identifying trends, developing and evaluating organizational processes and policies, implementing and monitoring procedures to reduce errors, maximize productivity and compliance to rules and regulations, identifying, researching, investigating and resolving problems, completing claims audits and analyzing results.

LESLIE LEAZER

Vice President of Claims & Litigation **Knight-Swift Transportation Holdings, Inc.**

Leslie Leazer is currently the Vice President of Claims and Litigation for Knight-Swift Transportation Holdings, Inc. in Phoenix, Arizona. She possesses 32 years of experience in the insurance industry, primarily handling Commercial Auto Liability. She has additional, prior experience with self-insured companies as well as extensive expertise in coverage issues. Prior to her employment with Knight, Mrs. Leazer was the Claims/Litigation Manager at Swift Transportation Co., Inc., Budget Rent-A-Car and Midland Risk Insurance Company. She also worked at Transamerica Insurance Company, American Family Insurance and Scottsdale Insurance Company.

KELLY LOWREY

Associate General Counsel **C.R. England**

Kelly Lowrey has broad-spectrum corporate experience as in-house counsel gained through holding high-profile critical positions in multinational and domestic corporations. She is a trusted company leader and as Associate General Counsel for C.R. England, Inc. she is responsible for managing the defense of all trucking accident claims and litigation ranging from mid-level injury to multi-million dollar catastrophic injuries and fatalities. Ms. Lowrey also provides crisis management response to high profile accidents, including immediate personal contact with potential claimants and cultivating on-going relationships in anticipation of pre-litigation/pre-legal representation claim resolution.



THOMAS P. MARROS

Vice President **Alternative Risk Underwriting (ARU)**

Tom Marros began his insurance career in 2000 with Near North National Group. In 2005, Mr. Marros joined Aon Risk Services as an Account Specialist. Later that year he transferred to the Aon Alternative Risk Division, focusing on providing alternative risk solutions for mid-sized private and closely held public companies. In 2007, Aon Alternative Risk Underwriting (ARU) became a privately held independent company. Currently, Mr. Marros oversees and manages Group Captives throughout the US and Canada for many industries, including Construction, Agriculture, Manufacturing, Distribution, Transportation, and Group Health Benefits. His responsibilities include underwriting, reinsurance placements, claims and loss control management, as well as sales and marketing.



BRIAN P. RICE

Vice President, Assistant General Counsel and Chief Litigation Counsel **RailWorks Corporation**

Brian P. Rice is Vice President, Assistant General Counsel and Chief Litigation Counsel for RailWorks Corporation. RailWorks' subsidiaries provide construction services in the track and transit space across the U.S. and Canada. He has primary responsibility for overseeing all of RailWorks' claims and disputes, excluding workers' compensation, across the U.S. and Canada. The claims and disputes include personal injury, employment, agency investigations, and construction matters. Mr. Rice is responsible for selecting and supervising outside counsel, including establishing budgets and strategy in collaboration with outside counsel. He also has significant responsibility for RailWorks' insurance program.



JEANIE SOLLEY

Manager, Liability Resolution Team ArcBest

In her position as Manager of the Liability Resolution Team for ArcBest, Jeanie Solley oversees the handling of accident claims for ABF Freight System, Inc. along with Panther claims. ArcBest is self-insured and all claims are handled by the Liability Resolution Team in Fort Smith, AR. Ms. Solley handles serious injury and high exposure claims as well as litigation files. In handling the litigation files, she works with chosen defense attorneys throughout the U.S. and attends trials and mediations with them. Before joining ArcBest, Ms. Solley spent 17 years at Shelter Insurance Company.



ROB WHIPPLE

Associate General Counsel DHL Supply Chain

Current Responsibilities

Associate General Counsel and Assistant Secretary, Global Business Services (January 2008 - present)

- Americas Practice Group Leader – Litigation
 - Responsible for all general and employment litigation across all business units in the Americas.
 - Litigation types include commercial contract disputes, class actions, multi-district litigation, insurance/casualty, transportation, intellectual property, real estate, environmental, bankruptcy and DOJ investigations.
 - Chief responsibilities include developing case strategies, managing external counsel, pleadings and case budgets, attending mediations and negotiating settlements.
- Americas Practice Group Leader – Employment
 - Focusing on labor and employment matters in the US and Canada with responsibilities for similar such matters across all of the Americas.
- Commercial Transactions
 - Providing and coordinating legal advice regarding regulatory compliance, employment, real estate, risk management, dispute resolution, and general corporate matters.

